

Travel Assistance Services Chubb Travel Protection



Emergencies can escalate quickly when you are traveling away from home.

Chubb Travel Assistance Services are only a phone call away. You may call anytime to get the assistance you need to help manage your travel risk. As a Chubb client you will have 24/7 access to emergency assistance when you are traveling away from home.

Medical Assistance

- Medical monitoring
- Doctor, hospital, dentists and clinic referrals
- Replacement of eyeglasses or medication
- Emergency medical transportation, medical evacuation, or repatriation
- Escort transportation
- Return of your dependent child
- Dispatch of a doctor or specialist, when needed
- Assistance for traveling companion while you are hospitalized
- Repatriation of remains

Travel Assistance

- Emergency message relay to relatives, friends, and business associates
- Location of lost or stolen documents and articles
- Emergency cash
- Translation / interpretation services
- Emergency travel arrangements
- Legal assistance/bail

Personal Assistance

- Travel Advisories for destinations
- Cultural information
- Visa, passport and inoculation requirements
- Embassy and consular referrals
- Foreign exchange rates
- Temperature and weather conditions

Concierge Services

- Pre-trip assistance
- Personalized retail shopping assistance
- Procurement of hard to find items
- Epicurean needs
- Meet and greet services
- Event ticketing, floral services, tee time reservations, restaurant reservations, rental car or airline reservations, and hotel accommodations

Security Assistance

- On the ground security assistance in the event of a potentially life-threatening military or political event situation while traveling or studying abroad
- Crisis hotline and security assistance center to discuss any safety concerns about travel locations or to secure immediate assistance while traveling

Please cut along the dotted line and carry this ID card with you at all times while on your trip.

<p>Chubb Travel Assistance Program</p> <p>In a medical emergency or for travel assistance, call our Emergency Response Center at +1 877-319-4397 (Inside the US) or +1 240-330-1537 (Outside the US), press 1 for GGA. If you are outside the US, make sure to dial the appropriate country code or call collect if necessary.</p> <p>For general inquiries, contact Chubb Travel Protection Customer Service Center at 844-825-2264 (Hours of operation: 8AM - 8PM EST).</p>	<p>Chubb Travel Assistance Program provides the following services:</p> <ul style="list-style-type: none">• Medical Assistance• Travel Assistance• Personal Assistance• Concierge Services• Security Assistance
--	---

This information provides a brief outline of the services available. Not all services are insured benefits. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. Chubb, 202 Hall's Mill Road, Whitehouse Station, NJ 08889-1600.